

**Stop Use, Product Recall &
Upgrade Safety Notice.**

**Immediate Attention
Required.
Railok Trolley**



Total Access (UK) Ltd

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Monday 7th September 2009.

In an on-going effort to ensure that Total Access offers the safest fall protection products, we are in receipt of a manufacturer voluntary safety recall notice issue reported by the Manufacturer, Capital Safety (Northern Europe) Ltd. involving the Raillok Trolley.

The Manufacturer wishes to inform all users of Raillok Trolleys to stop use, remove the trolley from service and contact the distributor company that supplied them to manage the upgrade & return to the respective end-user. Affected is all Raillok Trolleys supplied any time in the past.

Situation:

The Manufacturer reports: -

Capital Safety Group Ltd. ("Capital Safety") is undertaking a voluntary safety recall of the trolley component of the DBI-SALA Raillok Vertical Rail Safety System ("Raillok System"). The Raillok System is a fixed rail system comprising a trolley, rail, and rail attachment devices – see attached pictures of examples of the Raillok Trolley component on a Raillok Rail.



ACCESS AND SAFETY SPECIALISTS

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Since its introduction more than 30 years ago, the Railok System has complied with all safety standards and passed all required performance tests, including EN353-1: 2002 (Personal protective equipment against fall from a height – Part 1: Guided type fall arresters including a rigid anchor line), the current applicable standard. Further the current Railok system is CE approved. Notwithstanding its compliance with applicable standards, Capital Safety is voluntarily recalling its Railok Trolley of the Railok System & offering a free upgrade to the newly designed MKIII version that far exceeds the performance requirements of the 2002 standard – see picture below.



The free upgrade includes the installation & fitting of two upgraded components, namely the MKIII internal spring + the MKIII attachment ring for the EDU.

The reason for the recall is the possibility that, in the latest set of tests designed to simulate a worker falling backwards, where a worker falls backwards before falling downwards (a scenario not contemplated by the dynamic tests underlying the current standard), the trolley may not engage the rail as intended, and the worker may sustain serious injury. Earlier this year the British Standards Institute recommended that new tests be included in an amendment to EN353-1: 2002 that better represents all possible fall scenarios. Even though such new test procedures have not yet been incorporated into EN353-1: 2002, Capital Safety has responded by developing an upgraded trolley as part of our continuing commitment to product improvements and state-of-the-art safety solutions. The upgraded trolley meets or exceeds the proposed benchmark test requirements and therefore far exceeds the performance requirements of the current EN353-1: 2002 standard.

Corrective Action:

Total Access (UK) Ltd. has now identified clients that have purchased the Railok trolleys over the complete trading history of Total Access (UK) Ltd.

In accordance with the manufacturer's recommendations, requests that all Railok trolleys that are not of the MkIII type pictured above, i.e. those that have not already been upgraded or newly purchased prior to Monday 24th August 2009 are located, withdrawn from service.

Pending installation and use of the upgraded MKIII trolley, end users must use alternative fall arrest systems (e.g. fall arrest twin lanyards, fall arrest blocks etc).

Contact Total Access (UK) Ltd.

It is strongly recommended that these units are returned to Total Access (UK) Ltd. and Total Access (UK) will ensure that they are promptly forwarded onto the Manufacturer for the appropriate upgrade action – no charge will be made for units returned requiring attention in accordance with this notice, subject to the trolley being returned in otherwise suitable and appropriate condition to remain in service as per the Manufacturer's standard recommendations.

If any unit is returned to Total Access (UK) Ltd that is found to require additional repairs / replacement components, then a quotation for such additional service work & return will be issued prior to the unit being forwarded to the manufacturer for the upgrade covered by this safety notice.

Please contact Total Access (UK) Ltd via (please ensure all relevant correspondence is marked "RAILOK RECALL"):-

Tel: - +44 (0) 1785 850333 (Please advise receptionist that you are enquiring about "RAILOK RECALL")

Fax: - +44 (0) 1785 850339

Email: - sales@totalaccess.co.uk

Post: - Total Access (UK) Ltd. Unit 5, Raleigh Hall Industrial Estate, Eccleshall, Stafford, ST21 6JL. UK.

All packaging containing trolleys affected by this notice are to be marked "**RAILOK RECALL**".

All trolleys being sent via carrier to Total Access (UK) Ltd are to be sent to

Total Access (UK) Ltd. Goods Inwards, Unit 6, Raleigh Hall Industrial Estate, Eccleshall, Stafford, ST21 6JL. UK.

